

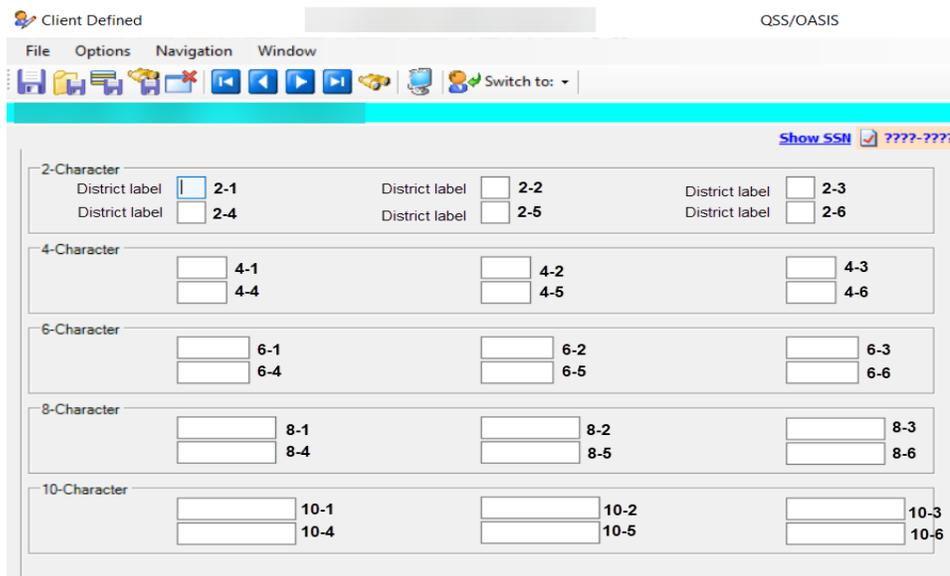
The Client Defined (CL) screen in QCC can be used to track any information needed that is not captured in other Personnel or Payroll screens. TDSO provides a process that updates values on the CL screen based on a csv file with defined and formatted columns. Districts can create csv files and have an Authorized Signer request for TDSO to upload into a sandbox testing environment for district review. Once the CL screen values have been district verified and TDSO has updated in Production, the result is final and **cannot be un-done**. Care should be given when analyzing the data on the csv file prior to requesting CL values be updated.

**To request TDSO mass updates to the Client Defined (CL) screen:**

1. Submit a request to support.scoe.org under the QSS Authorized Signer’s name or provide approval documentation.
  - a. Enter request under Catalog Items/Enterprise System-Data Import/QCC Data Import
  - b. Read and click OK on criteria screen, then fill in form items.
  - c. Download the .csv file template from the form after selecting Data Import type.
  - d. Only csv files will be accepted.
2. Please follow the formatting of the csv file, do not remove or change any columns.
3. Complete and return csv file to the service request ticket.
  - a. Data provided is the responsibility of the submitter. TDSO will not edit/modify the file provided. If the file provided does not meet the requirements, you will need to resubmit.
4. The request will only be completed when payroll is not being processed.
  - a. TDSO will not process the request the day before payroll is locked and after the payroll pay date. Please refer to the published Payroll Calendar for this information.
5. The file will be uploaded to the sandbox initially.
  - a. Districts can then validate the data that was successfully uploaded. TDSO will let you know as soon as the data on the sandbox is ready for validation.
6. After district data validation on the sandbox, submitter will need to let us know to proceed with the data upload to Production by entering a comment on the ticket.

**To fill out the csv file:**

1. Determine field on CL screen to be mass populated.



The screenshot shows the 'Client Defined' screen in the QCC application. The window title is 'Client Defined' and the user is logged in as 'QSS/OASIS'. The interface includes a menu bar with 'File', 'Options', 'Navigation', and 'Window'. Below the menu is a toolbar with various icons and a 'Switch to:' dropdown. The main content area is a form with a 'Show SSN' button and a '????-?????' field. The form is organized into sections based on character length: 2-Character, 4-Character, 6-Character, 8-Character, and 10-Character. Each section contains a grid of input fields for district labels, with labels like '2-1', '2-2', '2-3', '2-4', '2-5', '2-6' for the 2-character section, and similar patterns for the other sections.

